



2025 VOLUNTEER GUIDE

November 10 - 16, 2025

Phoenix Country Club, Phoenix Arizona

Thank you for being part of the 2025 Charles Schwab Cup Championship Volunteer Program! The Charles Schwab Cup Championship serves as the season finale of the PGA TOUR Champions, showcasing the top 36 players as they compete for the ultimate prize. This year marks the tournament's 9th anniversary at historic Phoenix Country Club, and we are proud to continue strengthening our ties with the Phoenix and Scottsdale communities. Each year, more than 600 volunteers play a vital role in bringing this championship to life, and we are thrilled to have you on the team that makes it all possible.

REGISTRATION & COMMITTEE ASSIGNMENTS

To understand the responsibilities and time commitment, please review the 2025 Committee Descriptions prior to completing your registration. Your registration will be reviewed by the tournament staff upon completion.

COMMITTEE PLACEMENT

All volunteers will be required to identify their top 3 committee choices on their application and will be placed on one of those committees, based on availability. All volunteer committees are filled on a first-come, first-served basis.

REQUIREMENTS & COMMITMENT

All volunteers are required to work at least three days. In signing up to volunteer, you are committing to your designated Committee Chairman and fellow volunteers. If you have any conflicts that arise after you have registered, please notify your Committee Chairman and the tournament staff immediately.

Volunteers who meet the minimum shift requirement will be entered into a raffle for tournament prizes. The more shifts you work, the more chances you have to win.



VOLUNTEER PACKAGE

All volunteers are required to purchase the \$75 Charles Schwab Cup Championship volunteer package (retail value over \$400).

*Junior Youth/College Volunteers will receive a complimentary package

PACKAGE DETAILS

ADULT VOLUNTEER PACKAGE

- Tournament logo'd polo
- Tournament logo'd jacket
- Tournament logo'd baseball cap or visor
- One (1) Volunteer Credential (Grounds access to the tournament)
- One (1) Volunteer Parking Pass
- Two (2) Weekly General Admission Day Specific Tickets, valid Thursday - Sunday
- One (1) Commemorative Lapel Pin
- Meal vouchers provided during each of your volunteer shifts

Junior Youth/College Volunteer (Complimentary Package)

- One (1) Tee Shirt
- Tournament logo'd baseball cap or visor
- One (1) Volunteer Credential (Grounds access to the tournament)
- One (1) Volunteer Parking Pass
- Two (2) Weekly General Admission Day Specific Tickets, valid Thursday - Sunday
- One (1) Commemorative Lapel Pin
- Meal vouchers provided during each of your volunteer shifts

VOLUNTEER UNIFORM

All volunteers are required to wear the 2025 Charles Schwab Cup Championship volunteer uniform while volunteering:

- Tournament-Issued Polo
- *Outerwear & golf hat (optional)
- KHAKI colored pants, shorts or skort (no cargo pants, gym shorts or jeans)
- Comfortable shoes (no open-toed shoes)

In the event of weather, please layer but ensure one piece of your uniform and credential are visible. Personal rain gear and/or umbrellas are permitted as part of the volunteer uniform. On the days that volunteers are not working, please DO NOT wear the volunteer uniform.

Please DO NOT wear a uniform from a prior year.

*Junior Youth/College Volunteers must wear their tournament-issued t-shirt and Pro-Am Caddies must wear a tournament issued caddie bib while volunteering.



2025 Volunteer Uniform Package



Volunteer Baseball Hat



Volunteer WOMEN Visor



Volunteer Clear Tote



Volunteer Unisex Visor



Volunteer WOMEN Jacket



Volunteer WOMEN Jacket - 2XL



Volunteer WOMEN Polo



S - 3XL
Kelly Green



4XL
Navy

Volunteer MEN Polo



Volunteer MEN Jacket



Volunteer MEN Jacket - 4XL



UNIFORM DISTRIBUTION & VOLUNTEER ORIENTATION

UNIFORM DISTRIBUTION

Friday, October 31 | 12:00 PM - 5:00 PM

Phoenix Country Club

Saturday, November 1 | 9:00 AM - 2:00 PM

Phoenix Country Club

Saturday, November 8 | 9:00 AM - 1:00 PM

Phoenix Country Club



East Tennis Courts: 2901 North 7th Street Phoenix, AZ 85014

VOLUNTEER ORIENTATION



We strongly encourage all volunteers to attend their committee assigned orientation session. Even if you have volunteered in the past, each year the tournament has changes and updates and it is important to be prepared for your volunteer experience. Volunteers can expect to learn about the tournament week schedule, volunteer etiquette, safety, policies, procedures and more. For specific committee responsibilities, please contact your committee chair.

**Orientation times and dates will be based on committee assignments.
More information to come.*

PARKING & ACCESS

Volunteers must have their volunteer credential to access tournament parking. The volunteer uniform alone does not grant access. There is NOT a separate shuttle for spectators and volunteers, so please prepare adequate time prior to your shift to park and shuttle to The Phoenix Country Club. The shuttle ride is approximately 12-15 minutes.

Volunteer/ADA Parking is located at:

LOT B
Arizona Veterans Memorial Coliseum
1951 West Encanto Blvd
Phoenix, AZ 85009

Rideshare:
North High School
1101 East Thomas Road
Phoenix, AZ 85014



VOLUNTEER HEADQUARTERS

Location

Phoenix Country Club Pool (Near the Golf Shop)

Food & Beverage

Breakfast and Lunch will be provided Monday - Sunday of tournament week. Coffee and juices will be available in the morning. All other drinks will be available in Volunteer HQ or Supply Distribution will be driving around flat beds passing out drinks periodically to volunteers only. Each working shift volunteer will receive a breakfast voucher and lunch voucher.

**Food and beverages at HQ are only provided to volunteers on days worked*

VOLUNTEER TICKETS

All active volunteers will receive two (2) digital tickets valid for any day of tournament play, Thursday through Sunday, for family and/or friends. Volunteer credentials will provide access to the tournament on working and non-working days.

COMMUNICATION

Your Committee Chairman will be your main point of contact throughout the tournament week.

**In the event of a schedule conflict, please contact your Committee Chairman immediately.*

A Volunteer Newsletter will be sent via email to all active volunteers with important tournament updates. That will include uniform distribution, volunteer orientation, tournament week schedule and more. Please be sure to periodically check your inboxes and junk/spam folders for these important reminders.

VOLUNTEER ETIQUETTE

All volunteers are an extension of Charles Schwab Cup Championship team. Volunteers are asked to adhere to these guidelines:

- While in uniform, please do not ask for autographs or photos
- Do not consume alcohol while on shift and in uniform
- Display your volunteer badge at all times
- Remain quiet and still during each shot until all players in the group have played out
- Please kneel or sit down in the front row or inside the ropes

VOLUNTEER SAFETY

We encourage a culture of safety within the Charles Schwab Cup Championship Volunteer Program. We ask that volunteers review and pledge to adhere to these protocols while volunteering:

- Follow all PGA TOUR golf cart, utility vehicle, and vehicle safety guidelines
- Wear comfortable, close toed, and slip resistant shoes
- Wear sunscreen, a hat and other protective clothing: check the weather daily to bring appropriate items
- Don't overexert, stay hydrated, ask for assistance when necessary, and take breaks when needed
- Practice proper lifting, pushing, and pulling techniques when moving objects
- Be sure to check in on your fellow volunteers and hold each other accountable to ensure safety practices
- Maintain a clean and orderly environment, free of trip hazards
- Be vigilant of surroundings to prevent being struck by a golf ball or other equipment
- Use proper tools and personal protective equipment (PPE) to perform tasks
- Report unsafe conditions and incidents to Tournament Staff and your Committee Chairman immediately

RAFFLE

Volunteers who meet the minimum shift requirement will be entered into a raffle for tournament prizes. The more shifts you work, the more chances you have to win. Multiple winners will be selected after the conclusion of the tournament.

**Volunteers must meet the minimum shift requirement to be eligible for the raffle*

CONTACT

Kristi Lee Fowlks , Event Services
kristileefowlks@pgatourhq.com
(503) 320-4317
Tom Ruscitti, Event Services Intern
thomasruscitti@pgatourhq.com
(609) 864-6406